

FirstView Log In Guide

This guide applies to all Merchant ID's that begin with an 8.

FirstView allows you to see the transactions you have processed, deposits, and other information relating to your processing account.

Username: Your Merchant ID (MID)

Password: Provided on your Map for Success

Login Steps

- 1. Visit FirstView at https://www.firstview.net/
- 2. Enter your username and password
- 3. Select "login"
- 4. The first time you access the portal, follow the instructions or call our support team to complete the setup.

Forgot Password

Contact our support team at 855-796-2729 or support@syncpayments.com to have your password reset.

Need Assistance

Reach out to our support team at 855-796-2729 or support@syncpayments.com with any questions you may have or to schedule a 1:1 personalized training.